Independent IEP Facilitators:

What do they do?
What's in it for YOU?
Independent IEP Facilitators:

• Increase effectiveness of team meetings
• Focus discussion
• Reduce conflict escalation
• Assist team in reaching agreement
CRC Facilitators are NOT advocates or decision makers...
## What Independent IEP Facilitators Do:

**Before Meeting:**
- Talk to parents and school personnel
- Help participants identify important issues
- Support development of an agreed upon agenda

**During Meeting:**
- Support effective communication
- Make certain everyone has the chance to speak and be heard
- Promote conflict resolution
- Ensure agenda topics are covered
To request a facilitator:

**SCHOOL PERSONNEL:**
- Contact Maureen Hartlieb: mhartlieb@bcps.org
- Provide: Student’s name & Date of next team meeting

**PARENTS:**
- Contact CRC at 410-663-7070

**A MINIMUM OF 2 WEEKS NOTICE IS MANDATORY FOR CRC TO PROVIDE SERVICES!**
Learn more about it!
Go to:

Conflict Resolution Center of Baltimore County

Community Mediation Maryland

Maryland State Department of Education
Conflict Resolution Center
of Baltimore County
Phone: (410) 780-1206
Fax: (410) 500-5189

for IEP services:
mediation@crcbaltimorecounty.org

for General services:
inquire@crcbaltimorecounty.org