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443-297-7897 phone  
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## Independent IEP Facilitators:

What do they do?  
What's in it for YOU?



## Independent IEP Facilitators:

- Increase effectiveness of team meetings
- Focus discussion
- Reduce conflict escalation
- Assist team in reaching agreement



**CRC Facilitators are NOT  
advocates or decision makers...**

# What Independent IEP Facilitators Do:



## **Before Meeting:**

- Talk with parents and school personnel
- Help participants identify important issues
- Support development of an agreed upon agenda
- Write up and distribute agenda prior to meeting

## **During Meeting:**

- Support effective communication
- Make certain everyone has the chance to speak and be heard
- Promote conflict resolution
- Ensure agenda topics are covered



# To request a facilitator:

## SCHOOL PERSONNEL:

- Send email to [mediation@CRCbaltimoreCounty.org](mailto:mediation@CRCbaltimoreCounty.org) and cc: Conya Bailey: [cbailey@bcps.org](mailto:cbailey@bcps.org)
- Provide: Student's name, student's contact information & date of next team meeting

## PARENTS:

- Contact CRCBC at 443-297-7897
- [www.crcbaltimorecounty.org](http://www.crcbaltimorecounty.org)

**A MINIMUM OF  
2 WEEKS NOTICE IS MANDATORY  
FOR CRCBC TO PROVIDE  
SERVICES!**



**Learn more about it! Go to:**

**[Conflict Resolution Center of Baltimore County](#)**

**[Community Mediation Maryland](#)**

**[Maryland State Department of Education](#)**

**Conflict Resolution Center  
of Baltimore County**

Phone: (443) 297-7897

Fax: (410) 500-5189

for IEP and general service inquiries:

**[mediation@crcbaltimorecounty.org](mailto:mediation@crcbaltimorecounty.org)**